Kindle File Format Communication And Conflict Management In Churches And Christian Organizations

This is likewise one of the factors by obtaining the soft documents of this communication and conflict management in churches and christian organizations by online. You might not require more mature to spend to go to the ebook establishment as competently as search for them. In some cases, you likewise reach not discover the message communication and conflict management in churches and christian organizations that you are looking for. It will agreed squander the time.

However below, bearing in mind you visit this web page, it will be as a result completely easy to get as competently as download lead communication and conflict management in churches and christian organizations

It will not say you will many times as we accustom before. You can complete it even if measure something else at home and even in your workplace. hence easy! So, are you question? Just exercise just what we have enough money below as capably as review communication and conflict management in churches and christian organizations what you like to read!

Related with Communication And Conflict Management In Churches And Christian Organizations: directors
Communication and Conflict Management in Churches and Christian Organizations-Kenneth O. Gangel 2002-03-05
Communication and Conflict Resolution-Stuart Scott 2005-07 Booklet - Biblical Perspective, identifies the manifestations of pride, the attributes of humility and defines the "put on and put off" counseling approach.
Conflict Management and Intercultural Communication-Xiaodong Dai 2017-02-21 In the globally interconnected world, conflicts often arise as a result of tensions between different cultural perceptions and diverse social preferences. Effectively managing conflicts and harmonizing intercultural relationships are essential tasks of intercultural communication research. This book seeks to find effective intercultural conflict management solutions by bringing together a group of leading international scholars from different disciplines to tackle the problem. Consisting of two parts, this book covers major theoretical perspectives of conflict management and harmony development in the first and conflict management and harmony development in different cultural contexts in the second. Integrating the latest work on conflict management and intercultural harmony, Conflict Management and Intercultural Communication takes an interdisciplinary approach, adopts diverse perspectives, and provides for a wide range of discussions. It will serve as a useful resource for teachers, researchers, students and professionals alike.
Law Enforcement Interpersonal Communication and Conflict Management-Brian D. Fitch 2015-09-11 Law Enforcement Interpersonal Communication and Conflict Management: The IMPACT Model provides law enforcement professionals with a comprehensive, easy-to-follow model designed specifically to improve
communications with victims, witnesses, subjects, and other members of the public. Harnessing 30 years of front line law enforcement experience, author Brian D. Fitch outlines practical strategies in a six-step model, IMPACT, which asks professionals to: Identify and master emotions Master the story Promote positive behavior Achieve Rapport Control your response Take perspective When used correctly, this model will help readers communicate and connect more effectively with people in virtually any law enforcement environment.

Conflict and Communication-Fred E. Jandt 2016-03-22 Conflict and Communication introduces students to important theories, key concepts, and essential research in the study of conflict, along with practical skills for managing conflict in their daily lives. Author Fred E. Jandt illustrates how effective communication can be used to manage conflict in relationships and within organizational and group contexts. Along with foundational coverage of conflict styles, mediation, and negotiation skills, the text also features new and emerging models of conflict management, including chapters examining the challenges of conflict between cultures, a chapter on family and organizations, information on both face-to-face and online bullying, a detailed step-by-step guide for mediation, and more emphasis on online dispute resolution.

Communication and Conflict Studies-Adrienne P. Lamberti 2019-11-05 This book explores relations between communication and conflict. How one thinks about communication is demonstrated as shaping how one approaches conflict, and vice versa. Individuals engaged in conflict transformation apply the tools and strategies of their field while communicating to widely divergent audiences. Professional communicators not only create an infinite range of documents to help ensure that work is accomplished effectively, efficiently, and safely, but also address conflicts in the workplace and in the public sphere. Thoughtfully exploring connections between communication studies and conflict studies, this collection engages with research and practice on topics including the potential of social media during revolution, the
role of gender during mediation, and the importance of critical genre usage during industrial crisis.
The Big Book of Conflict Resolution Games: Quick, Effective Activities to Improve Communication, Trust and Collaboration-Mary Scannell 2010-05-28 Make workplace conflict resolution a game that EVERYBODY wins! Recent studies show that typical managers devote more than a quarter of their time to resolving coworker disputes. The Big Book of Conflict-Resolution Games offers a wealth of activities and exercises for groups of any size that let you manage your business (instead of managing personalities). Part of the acclaimed, bestselling Big Books series, this guide offers step-by-step directions and customizable tools that empower you to heal rifts arising from ineffective communication, cultural/personality clashes, and other specific problem areas—before they affect your organization's bottom line. Let The Big Book of Conflict-Resolution Games help you to: Build trust Foster morale Improve processes Overcome diversity issues And more Dozens of physical and verbal activities help create a safe environment for teams to explore several common forms of conflict—and their resolution. Inexpensive, easy-to-implement, and proved effective at Fortune 500 corporations and mom-and-pop businesses alike, the exercises in The Big Book of Conflict-Resolution Games delivers everything you need to make your workplace more efficient, effective, and engaged.
Conflict Management-Deborah Borisoff 1998 This brief, theoretically grounded, yet practical text has proven successful with both student and professional audiences, offering clear, usable advice on how to manage the conflicts that arise on the job and in personal relationships. Important chapters dealing with issues of intercultural communication and gender have been revised and rewritten to reflect the most current research, and the unique material on conflict and writing allows students to gain insight into a medium of communication overlooked by most texts. The authors have created a five-step model of approaching and analyzing interpersonal conflict, and this model
is applied repeatedly to different topics, providing students with a genuinely effective structure for working through differences with colleagues, friends, and others they might encounter.

Managing Conflict Through Communication-Dudley D. Cahn 2013 Ruth Anna Abigail appears as the first named author on the previous edition. A Guide to Effective Communication for Conflict Resolution-Alan Sharland 2018-11-27 A Guide to Effective Communication for Conflict Resolution enables the reader, first of all, to just notice their present approach to communication. It introduces 9 Principles of Effective Communication, explains them through examples and then encourages the reader to practise the Principles in their own communication. In essence the Principles are simple, but they are personally challenging because they cause us to reassess what may be common practices in our everyday communication. It is important to notice these common practices in ourselves and others first of all, to see how prevalent and unconscious they are. Once we have become more conscious or 'mindful' about our communication we can apply the Principles to our day-to-day interactions and see the difference in others' responses to us, as well as in our own contributions to communication. We then see how practising the Principles can lead to a greater sense of connection and more creative responses to the inevitable conflicts we experience with others. Alan Sharland has been a Mediator since 1994, starting as a volunteer Mediator for Camden Mediation Service in London, UK. Prior to this he was a Teacher of Mathematics in a Secondary School in Camden. His involvement in mediation arose from trying to understand more about conflict as a result of a pupil from the school he worked in being murdered by a group of youths. Many of his pupils had been involved in violence either as victims or perpetrators and sometimes both. Working with people involved in destructive conflicts in his role as a Mediator enabled Alan to recognise common behaviours and approaches that typify ineffective responses to conflict. Mediation seeks to enable more effective
responses to be created by those involved in a dispute, complaint or other difficulty. Observing how participants in the mediation process moved on to create more effective ways forward for themselves gave the material for the content in this book and evolved into the Principles that inform how Alan practises as a Mediator and Conflict Coach and how he trains others to be Mediators and Conflict Coaches.

Communication and Conflict Resolution Skills - Neil H. Katz 2010-12-06

Personal Conflict Management - Suzanne Mccorkle 2015-08-27

Personal Conflict Management utilizes a modernized theory/skill approach to interpersonal conflict, placing equal emphasis on the theoretical and practical. Supporting the notion that there is not one correct approach to conflict management, and utilizing the authors’ shared experiences as mediators and organizational facilitators, this text demonstrates the value of collaborative models for resolving conflict and the necessity and benefits in understanding competitive approaches. Through the inclusion of both competitive and cooperative theories, the authors present contrasting perspectives of conflict management. Beginning with an introduction to conflict, the text examines the major approaches and theories of conflict management. Following a discussion of the causes and variables which exist within conflicts, the skills necessary for conflict management are analyzed, including listening, the ability to seek information, the importance of understanding personality types and behavior patterns, negotiation, and conflict assessment. The final two sections of the text take the reader beyond the basics, exploring the difficulties encountered in conflict management, the aftermath to a conflict, and conflicts in context, applying the theoretical concepts to everyday situations. Written in an academic yet reader-friendly style, this textbook is enjoyable and thought-provoking for both students and instructors. Case studies, examples, essay suggestions, discussion questions, etc support an interactive environment that optimizes learning opportunities. Instructors will find these features useful in the development of classroom
discussions and assignments, while students will benefit from the opportunity to examine their own conflict behavior and enhance their skills in conflict management.

Environmental Conflict Management-Tracylee Clarke 2015-03-04 A step-by-step guide connecting theory to practice Environmental Conflict Management introduces students to the research and practice of environmental conflict and provides a step-by-step process for engaging stakeholders and other interested parties in the management of environmental disputes. In each chapter, authors Dr. Tracylee Clarke and Dr. Tarla Rai Peterson first introduce a specific concept or process step and then provide exercises, worksheets, role-plays, and brief case studies so students can directly apply what they are learning. The appendix includes six additional extended case studies for further analysis. In addition to providing practical steps for understanding and managing conflict, the text identifies the most relevant laws and policies to help students make more informed decisions. Students will develop techniques for public involvement and community outreach, strategies for effective meeting management, approaches to negotiating options and methodologies for communicating concerns and working through differences, and outlines for implementing and evaluating strategies for sustaining positive community relations.

Engaging Communication in Conflict-Stephen W. Littlejohn 2000-08-30 Written from the authors' experience in conflict intervention in their private consulting practice, Engaging Communication in Conflict uses a communication perspective to address insights and methods in private mediation, small group facilitation, system design, large-scale interventions, and public-issue management. This book offers encouragement for a world sometimes overwhelmed by conflict and presents an expanded and pragmatic definition of peace. Stephen Littlejohn and Kathy Domenici discuss numerous methods and principles in conflict resolution. They explore transformative mediation, the team mediation system, assessment and evaluation, systemic design,
gaming methodology, issue framing and public deliberation, study circles, dialogue groups, and many other interventions. These methods and principles are adapted from a spectrum of theory and practice and include fresh and innovative approaches designed by the authors and their colleagues.

Littlejohn and Domenici invite readers to engage in a thoughtful dialogue about human difference, conflict, and communication. Drawing on numerous examples from their work in mediation, the authors discuss a variety of practical tools, models, and theories to help analyze conflict why it occurs and how communication skills help avoid downward spirals into harmful relationships. Communication competence can move discussions away from harmful interactions and empower parties to expand their options. Effectively managing differences allows conflict, in whatever context, to become a positive resource rather than a barrier. The appendix provides a wealth of information in a succinct format. It discusses basic communication skills; introduces a number of alternative dispute resolution methods, including negotiation, mediation, facilitation, collaboration, and public engagement; and concludes with practical information about dialogue as an important approach to differences.

Handbook of Research on Effective Communication, Leadership, and Conflict Resolution-Normore, Anthony H. 2016-02-26
In order for an organization to thrive, it is essential to develop key strategies for interaction, leadership, and management within diverse settings. Refining these skills ultimately aids in the arbitration of any potential conflicts that may arise during intra-organizational interactions. The Handbook of Research on Effective Communication, Leadership, and Conflict Resolution evaluates operational strategies and interpersonal skill development for the successful leadership and management of modern organizations. Highlighting various governance and interaction techniques that assist in
mediating organizational controversies, this handbook of research is a vital source for professionals, leaders, managers, and human resource specialists interested in developing skills needed to efficiently communicate, collaborate, and negotiate across differences within an organization.

The SAGE Handbook of Conflict Communication - John G. Oetzel 2013-02-14 This second edition of the award-winning The SAGE Handbook of Conflict Communication emphasizes constructive conflict management from a communication perspective, identifying the message as the focus of conflict research and practice. Editors John G. Oetzel and Stella Ting-Toomey, along with expert researchers in the discipline, have assembled in one resource the knowledge base of the field of conflict communication; identified the best theories, ideas, and practices of conflict communication; and provided the opportunity for scholars and practitioners to link theoretical frameworks and application tools.

Conflict and Crisis Communication - Carol A. Ireland 2011 Conflict and crisis communication is the management of a critical incident which has the potential for resolution through successful negotiations. This can include negotiating with individuals in crisis, such as those threatening self-harm or taking individuals hostage as part of emotional expression, and also critical incidents such as kidnapping and terrorist activities. By focusing on the empirical and strong theoretical underpinnings of critical incident management, and including clear demonstrations of the practical application of conflict and crisis communication by experts in the field, this book proves to be a practical, comprehensive and up-to-date resource. Discussion of relevant past incidents â€“ such as the 1993 WACO siege in the United States â€“ is used to enhance learning, whilst an examination of the application of critical incident management to individuals with mental disorder offers groundbreaking insight from clinicians working in this area. Conflict and Crisis Communication is an excellent source of reference for national and international law enforcement agencies, professionals working in forensic settings, and also postgraduate...
students with an interest in forensic psychology and forensic mental health.

Theory and Research in Conflict Management-M. Afzalur Rahim 1990 The twelve essays collected here offer a wide-ranging look at the latest theory and research in conflict management. Organized around six broad topical areas, the volume explores organizational conflict, communication and conflict, negotiation and bargaining, mediation and arbitration, conflict in the public sector, and international conflict. Interdisciplinary in scope, the essays are designed to help human resources professionals, industrial psychologists, managers, and students of organizational behavior learn to manage conflict by identifying ways to maximize its positive effects while minimizing its negative and potentially disruptive influences. Each of the six sections includes two chapters and an introduction by one of the leaders in the conflict management field. Among the topics addressed are the goal interdependence approach to communication in conflict, applied communications research in negotiation, comparing hardline and softline bargaining strategies, consistency in employee rights, the effect of payoff matrix induced competition, and mediation in the People's Republic of China. The final two sections examine conflict in the public sector and international conflict, with individual chapters on managing conflict in the policy process, the theoretical dimensions of environmental mediation, relationships of hierarchy, and deterrence and the management of international conflict. Taken together, these essays provide a comprehensive overview of the current state of theoretical and applied work in conflict management.

Conflict Resolution Smarts-Matt Doeden 2012-01-01 Examines teen conflict resolution and interpersonal relations and provides tips and information about improving them.

Communication, Mass Media, and Conflict Management in Nigeria-Ikechukwu Enoch Nwosu 2004

The Essential Workplace Conflict Handbook-Barbara Mitchell 2015-09-21 Today's workplaces are dynamic, so it shouldn't surprise anyone that
tension can develop quickly and ruinously. The Essential Workplace Conflict Handbook is the ideal resource for anyone ready to confront conflict at work rather than run from it. Managed correctly, conflict can be a positive source for innovation and creativity. Using examples drawn from a wide range of corporate and entrepreneurial experiences, along with checklists and other practical tools, The Essential Workplace Conflict Handbook will help employees, managers at all levels, and business owners answer the following important questions: What's changing in the workplace and the workforce today? Are the right issues being addressed? How can we create more options to solve conflicts? What's my conflict style, and why is it important? How should I set and manage expectations? What happens when disruptive behavior gets out of control? Positive interactions are critical to successful workplaces. This vital new title gives you the confidence you need to communicate effectively, as well as a clear understanding of your individual responsibility, no matter your title or role. It also gives the organization a plan for what it can do to foster a tension-free workplace.

Communication and Conflict Resolution Skills-Neil H. Katz 1985
Conflict, Culture and Communication-Stefanie Stadler 2019-08-30 Conflict, Culture and Communication provides a coherent, research-informed overview of conflict and intercultural communication. Aimed at encouraging and enabling conflict prevention, this book contributes to a better understanding of the factors that create, foster and exacerbate conflict in intercultural interaction and discusses how conflict can be handled, managed and resolved once it has manifested. Furthermore, this book: Critically assesses the repercussions of prevalent conflict management approaches, providing insights into best practices and sustainable conflict resolution outcomes. Combines insights from multiple disciplines and cultures, including Asia, Europe, Oceania, and North and South America, in order to arrive at a holistic and balanced understanding of the complexities inherent in negotiating conflict across cultural
contexts. Avoids cultural stereotyping by discussing both between-culture variation and within-culture variation. Conflict, Culture and Communication is essential reading for students and researchers of applied linguistics, communication studies and international business, as well as anyone interested in learning more about this growing area.

Chinese Conflict Management and Resolution- Guo-Ming Chen 2002 With its large population and impressive economic accomplishments over the last two decades, China has become a major player on the world stage. This collection of essays takes critical steps toward understanding the way the Chinese manage and resolve conflict. 20 chapters form the most comprehensive book ever published on the subject, one that explores both its theoretical and practical aspects.

Managing Interpersonal Conflict-William A. Donohue 1992-07 This book explores the process of interpersonal conflict - from the initial decision as to whether or not to confront differences through to how to plan the actual confrontation. It deals extensively with negotiation and, where negotiation proves unsuccessful, with third-party dispute resolution. To avoid destructive or violent behaviour, Donohue emphasizes the importance of keeping conflicts under control and of focusing on the pertinent issues. He argues that the key to managing conflict is to address differences collaboratively so that the parties can create better solutions and, ultimately, strengthen their relationships.

Communication Strategies for Managing Conflict-Mary Lou Higgerson 2016-02-22 The conflict management guide academic leaders have been searching for Communication Strategies for Managing Conflict gives academic leaders the tools and insight they need to effectively manage conflict affiliated with leading change and problematic faculty performance. Using case studies that bring typical issues to light, this book guides you through difficult situations with strategies and analyses of key issues, variables, and options. The real-life examples show you effective conflict management at work, and provide direct application to your own tricky
leadershipsituations. You'll learn how to deal with difficult people, how to have difficult conversations, and how to successfully manage change in the face of departmental resistance. Written by an experienced academic leader, consultant, and writer, this practical guide provides the leadership training academics wish they already had. Successful conflict management is essential not just to departments, but to the entire institution. Senior leaders, faculty, and students all rely on you to smooth the change process and keep the department running smoothly. This book gives you a foundation in the critical skills for managing conflict when leading change and managing problem performance, and the insight to apply them appropriately. Communicate more effectively with students, parents, and faculty. Navigate difficult conversations with tenured faculty more successfully. Lead change more effectively. Mentor and manage problem performance more effectively. Keep faculty performing well and focused on the right priorities. Most academic leaders come into their position reluctantly, with little or no preparation for the role, receive very little training or coaching, and are thus not equipped to manage conflict when it arises. Communication Strategies for Managing Conflict is a lively, readable, and practical guide that will prove useful in the most difficult and common departmental situations. Conflict and Communication - Daniel Shapiro 2004 Annotation "Conflict and Communication offers educators a practical curriculum on conflict management that helps students understand the nature of conflict and learn the skills that will enable them to deal with conflicts in their lives. The book is divided into two parts: Conflict Management and Student Mediation. " "Conflict Management contains 60 hands-on activities that help students understand how personal values are formed, how misperceptions and misunderstandings arise and affect relationships, and how they can communicate effectively. The activities explain the roots and consequences of conflict, offer specific strategies for dealing with conflict, and help students discover basic human
Jones, Tricia S. Jones 2008 Conflict Coaching: Conflict Management Strategies and Skills for the Individual defines this growing area of conflict resolution and distinguishes conflict coaching as a stand-alone resolution technique. In a service society where human relationships are central to our professional as well as personal lives, individuals value one-on-one attention to obtain custom solutions for handling important interpersonal communication. The CD-ROM accompanying the book provides numerous resources for instructors, coaches, and other interested readers.

Management of Information Systems-Maria Pomffyova 2018-10-24 Management functions were developed first as a systematic step to carry out management activities, while implementation of the information components followed as part of management elements. The authors point out that the use of the possibilities and advantages of quantitatively supported managerial decisions gives managers the ability to quantify the impacts of both technical (hard) and subjective (soft) constraints and improve managerial decision-making processes that would otherwise be based mostly on personal intuition and experience. To achieve the goals and benefits of excellent performance, it is necessary to design and develop integrated models that would coordinate management functions and information system components as an integrated process. These facts are presented in various case studies.

Collaborative Approaches to Resolving Conflict-Myra Warren Isenhart 2000-03-20 If you've ever wondered how best to approach a conflict, Collaborative Approaches to Resolving Conflict will help you choose the right method for your problem. Using the same tool for different kinds of conflict often leaves us feeling stuck and frustrated. Authors Myra Warren Isenhart and Michael L. Spangle explain the major approaches to managing disputes at home, in the workplace or school, within communities, or in the
Communication and Conflict Management-John Emmett Winn 2016-05 Effective communication will make or break a department chair. Get a primer on the essential communication and conflict management skills that every department chair needs. With illustrative scenarios and a toolbox of practical strategies, this book will help department chairs build seven essential skills: - Active listening- Supportive communication- Receiving, evaluating, and acting on complaints- Building rapport- Improving problem solving- Improving meetings- Building buy-in Department chairs can use this book as a guide to improve the effectiveness of your communication in your role as a departmental leader, a manager, a coach, and a mentor. Academic deans will find this book to be a useful training guide for all new department chairs.

Organizational Conflict-Ana Alice Vilas Boas 2018-08-01 In this book, we learn about organizational conflict, highlighting different perspectives of conflict resolution and conflict management in different settings and areas, as well as different theoretical views on this subject. The authors from Norway, Estonia, Nigeria, Israel, USA, Slovakia, Turkey, Finland, Uruguay, and Italy bring ideas, studies, findings, and experiences to enhance our knowledge in the field of organizational conflict. The book is divided into two sections, and their respective chapters refer to two different perspectives of study. The first section covers Conceptual Frameworks on Organizational Conflict, considering management and conflict resolution, conflict in organizations as an indicator for organizational values, organizational trust as a conflict management tool, conflicts and social capital, and team conflict in complex adaptive systems. The second section deals with Empirical Studies on Organizational Conflict, emphasizing research on conflict resolution from the perspective of managers and project teams, resistance to change and conflict of interest, conflicts as a springboard for Metallica's success,
drivers of innovation deployment affecting marketing relationships, and impacts of national culture on the use of bonuses for teamwork. Thus, we consider this book will be of interest to readers with a diverse group of interests in different specialties such as management, social psychology, education, law, and sociology.

7 Winning Conflict Resolution Techniques-Gerard Shaw 2020-03-07 Become an Expert of Conflict Resolving Through Verbal and Non-Violent Methods! Have you ever been so angry at someone that you shouted mean things in his/her face just to hurt them? Or has it been done to you? Did you find yourself in a situation where you don't know how to respond to someone shouting at you and throwing false accusations? Did you ever feel bad for days after a certain conflict, worried you've damaged the relationship with that person? If it makes you feel better, we have all went through at least one of those situations. Throughout our lives, we enter numerous conflicts with our family members, friends, work colleagues... Afterwards, we often feel drained, tired, depressed even. It might sound weird, but conflicts are a normal, common occurrence. Even if you are not a type of person that often engages in conflict, you simply can't avoid it. However, not all conflicts are the same. We should all aim to resolve our conflicts in a verbal, non-violent way. There are even methods and techniques to use conflict for our personal growth and developing emotional intelligence. This book will help you understand different types of conflict and how to emerge as a winner without disrupting your internal peace. We say mean things when we're angry, especially if we feel strongly about a certain point or if we have a stubborn streak in general. Sometimes we even say things we don't mean, only to regret it later when the person we're arguing with feels genuinely hurt. This guide will help you control your emotions, put a leash on your impulsive reactions and teach you how to resolve conflict in a calm, peaceful way, whether in the workplace, in your marriage or with family and friends. What you'll be able to do after you read this book: Understand where conflict comes from, Recognize different types of conflict and deal...
with them accordingly. Avoid unhealthy ways people deal with conflict. Recognize different stages of conflict and your emotional state. Build stronger relationships based on trust and respectfulness. Use empathy to understand another's emotions and act compassionately. Master the verbal communication technique for resolving conflict. Use your body language to emphasize your verbal communication. Control how you react to certain triggers and avoid emotional outbursts. Develop your emotional intelligence. Achieve peace and harmony in your relationships and workplace.

We humans tend to push unresolved issues under the carpet and suppress out emotions because we feel like it will help resolve a conflict peacefully. If you've ever done this, you need this book to show you just how much damage you're unintentionally doing to yourself and to the people you care about by doing it. Avoiding conflict is not healthy. Even if you're a naturally calm, relaxed person, there are situations when your voice should be heard, and this book will help you recognize those situations and deal with them. Do you want to build strong, healthy relationships, resolve conflict in a constructive, peaceful way and bring harmony to your professional and personal life? Scroll up and click on 'Buy Now with 1-Click' and Get Your Copy!

Getting to Yes - Roger Fisher 1991 Describes a method of negotiation that isolates problems, focuses on interests, creates new options, and uses objective criteria to help two parties reach an agreement.

Getting to Resolution - Stewart Levine 2009-11-09 Our current models for ending conflict don’t really work. They waste incredible amounts of time, money, and energy and take an enormous emotional toll on participants. The parties remain embittered, relationships are destroyed, and often the conflict just reappears later in a different form. In this second edition of his classic book, Stewart Levine offers a revolutionary alternative approach that goes beyond compromise and capitulation to provide a satisfactory resolution for everyone involved. Marriages run amuck, neighbors at odds with one another, business deals gone sour, and the...
pain and anger caused by corporate downsizing are just a few of the conflicts he addresses. The new edition has been thoroughly revised with new examples, new tools, new material about building trust and virtual collaboration, as well as a more global outlook. Levine rejects the adversarial legal model: "If both sides are unhappy, you probably have a good settlement." Resolution, he shows, provides relief and completeness for both sides. No one goes away unhappy. Effective resolution stops anger and resentment cold, drastically cutting the emotional cost and allowing both sides to return to productive, satisfying, functional relationships. Getting to Resolution outlines the ten principles underlying this new approach—what Levine calls “resolutionary thinking. Levine provides a detailed seven-step process for using this new mindset to resolve conflicts in a way that fosters dignity and integrity, optimizes resources, and allows all concerns to be voiced, honored, and woven into the resolution. Levine's model has a thirty-five-year track record. It has been developed, implemented, tested, and proven in business, personal, and governmental contexts. Getting to Resolution will enable readers to shift from thinking about problems, fighting, and breakdowns to thinking about collaboration, engagement, learning, creativity, and the opportunity for creating enduring value.

Embodied Conflict-Tim Hicks 2018-04-11 Our abilities to learn and remember are at the core of consciousness, cognition, and identity, and are based on the fundamental brain capacity to encode and store perceptual experience in abiding neural structures. These neural structures are the mechanisms by which we know, think about, create beliefs about, and understand the world in which we live. This includes the social world in which we experience conflict with others; our conflicts are largely about differences in what we know, think, believe, and understand. A number of characteristics of the neural encoding function are at the root of and help to explain conflict in our social relations and why some conflicts are difficult to prevent and resolve. Embodied Conflict presents the neural encoding function in
layman's terms, outlining seven key characteristics and exploring their implications for communication, relationship, and conflict resolution. In doing so, Embodied Conflict situates the field of conflict resolution within the long arc of human history and asks whether and how conflict resolution practice can take another step forward by considering the neural experience of parties in conflict. The book includes many case examples and offers some suggestions for how conflict resolution practitioner training might be expanded to include this theoretical framework and its implications for practice.

Close Relationships-Clyde Hendrick 2000

As Ellen Bercheid points out in her foreword to this volume, relationship science is a complex and ever expanding field. Much credit goes to editors Clyde Hendrick and Susan S. Hendrick for their scholarly dedication to the advancement of this multidisciplinary arena. This sourcebook demonstrates, yet again, their expertise and leadership as they succeed in combining many great contributions to the field by some of the most respected specialists around. Read this book for a panoramic view of close relationship research with highlights from current literature, original research, practical applications, and projections for future research.

Conflict Management for Managers-Susan S. Raines 2012-12-14

“Raines masterfully blends the latest empirical research on workplace conflict with practical knowledge, skills, and tools to effectively manage and prevent a wide range of conflict episodes. This is a highly applicable ‘top shelf book’ that will assist anyone from the aspiring manager to top level management and leadership in the public, private, and nonprofit sectors. It will also be a fast favorite of professors, trainers, and students of business and conflict management.” - Brian Polkinghorn, Distinguished Professor, Center for Conflict Resolution, Salisbury University. “With her broad dispute resolution, teaching, and editing experience, Susan Raines is uniquely qualified to organize what is known about conflict management in the workplace. She has succeeded in providing private, public, and
nonprofit managers with accessible concepts and tools to deal effectively with the internal and external conflicts they must confront every day. Essential reading for all managers!” - Alan E. Gross, senior director, training coordinator, New York Peace Institute “After reading an advance copy of Raine’s impressive book, I can’t wait to begin to use it as a seminal text in my classes in organizational conflict. I am amazed at her ability to cover so well such disparate subjects as systems design, public policy disputes, small and large group processes, customer conflicts, conflicts in a unionized environment, and conflicts within regulatory contexts. Her user-friendly writing style is enhanced by her salient examples of exemplary and mistake-laden practices within public and private sector organizations. A ‘must-read’ for scholars, students, and practitioners interested in organizational conflict.” - Neil H. Katz, professor, Conflict Analysis and Resolution, Nova-Southeastern University “Conflict management skills are essential to a manager’s success. Raines, a leading scholar and practitioner, provides a comprehensive and strategic new guide to these critical skills and how to use them in any organization.” - Lisa Blomgren Bingham, Keller-Runden Professor of Public Service, School of Public and Environmental Affairs, Indiana University

Strategic Communication and its Role in Conflict News-Marc Jungblut 2020-01-13 Marc Jungblut extends existing knowledge on the role of strategic communication in conflict news by examining four violent conflicts. He relies on an automated content analysis of texts by 52 strategic communicators, such as politicians, NGOs, social movements, as well as on the international news coverage in 17 media outlets. By analyzing over 80,000 texts in seven languages, the book demonstrates that media visibility is almost exclusively granted based on ethnocentrism and elite status. The journalistic framing of conflict events, however, is much more context-dependent and shows a higher degree of independence from elite voices and strategic communication in general.